

NBN Trust Risk Register

| | | | | | Score the likelihood of them happening and the potential impact | | | | Controls currently in place to reduce and control each risk. | Rescore the likelihood and potential impact of each risk with the controls in place. | If residual risk score > target risk score, list the additional actions needed to reduce the risk further. | Record who is responsible for risk and when/how they should review it. | | | |
|-----------|--------|-----------------|--------------------------------|--|---|--------------|--------------------|-------------------|---|--|--|--|---|------------|--|
| Risk code | Change | Strategic Risk | Date Risk included on register | Risk | Likelihood (1-5) | Impact (1-5) | Initial risk score | Target risk score | Current controls | Likelihood after controls (1-5) | Impact after controls (1-5) | Residual risk score | Actions required | Risk owner | Review (timeframe and process) |
| 1 | ↔ | Financial Risk | Jun-13 | <p>Inadequate funding available.</p> <p>Specifically Country Agency partners only signed a 1-year membership agreement for 2018/19. CAs are 're-assessing' their membership fees with no indication yet of what this may mean in terms of fees received. Indications are that there will be little funding available for further development of NBN Atlas from NE.</p> | 4 | 5 | 20 | 8 | <ul style="list-style-type: none"> Internal strategy review including future funding and business model completed MoAs for running costs for NBN Atlas for all country agencies signed off Meeting arranged with CSG for November 2018 to discuss funding and other issues | 4 | 4 | 16 | <ul style="list-style-type: none"> Overarching MoA for NBN Atlas business as usual costs for 2019/20 agreed by the end of this FY Process for funding further development of NBN Atlas agreed Grant applications submitted to HLF & Esmee Fairburn | CEO | Reviewed at thrice yearly FMC meetings |
| 2 | ↔ | Staff Risk | Jun-13 | <p>Loss of key staff member is the greatest risk. Resilience risk compounded by small team on relatively low salaries.</p> <p>Not recruited a new member of staff, due to needing to assess what that role will be</p> <p>A member of staff has been on sick leave for approx. 3 months</p> | 4 | 4 | 16 | 6 | <ul style="list-style-type: none"> Technical Processes are being documented Development of international network of Atlas platform developers Rewards scheme for staff implemented Recruitment of replacement staff | 3 | 3 | 9 | <ul style="list-style-type: none"> Recruit another staff member consideration of employing freelance developer or software house to speed up development Investigate making staff permanent where possible/appropriate Grant applications submitted to include recruitment of extra staff | CEO | Ongoing |
| 3 | ↔ | Diverging views | Jan-15 | <p>Lack of consensus on direction and development of the NBN Atlas</p> <p>Could lead to withdrawal of data from data providers or withdrawal of funds from main funding bodies</p> | 3 | 5 | 15 | 8 | <p>Collaborate and cooperative approach to decision making where appropriate</p> <p>Define common ground</p> <p>Persuading compromise on both sides</p> <p>Promote NBN strategy</p> <p>Promote advantages to all of Open Data</p> | 2 | 4 | 8 | <ul style="list-style-type: none"> Implementation of Stakeholder Group to represent views of network Work with NBN Atlas Steering Groups to achieve compromise Increase understanding of Open Data and commercial use Involvement with SBIF Review and approval of their recommendations Implementation of an Approved User System for access to higher resolution data being considered | CEO | Ongoing |
| 4 | ↓ | Strategy | October 2017 | <p>Lack of engagement in NBN Strategy from wider network</p> <p>Strategy out of data/no longer reflects current climate</p> <p>Strategy not delivering on the NBN's purpose and vision</p> | 3 | 3 | 9 | 4 | <p>Annual review of strategy and action plan</p> <p>Involve wider network in delivery of action plan and strategic aims</p> <p>Internal strategy review completed and recommendations being implemented</p> | 2 | 3 | 6 | <ul style="list-style-type: none"> Continuing engagement with working, stakeholder and steering groups Working with partner organisations to increase engagement with groups and leading on partners taken ownership of issues and actions | Board | Ongoing |
| 5 | ↔ | Engagement | Jan-15 | <p>Lack of popular support, leading to disengagement, reduced membership and lack of sponsorship and investment.</p> | 3 | 4 | 12 | 6 | <p>Membership benefits being promoted</p> <p>NBN Awards used to engage popular support</p> <p>Sponsorship options being investigated</p> | 2 | 3 | 6 | <ul style="list-style-type: none"> Implementation of communications strategy with emphasis on media engagement Plan for stakeholder engagement activities for 2018 being drawn up | Board | Ongoing |

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|-----------|--------|----------------|--|--|------------------|--------------|--------------------|-------------------|---|---------------------------------|-----------------------------|---------------------|---|------------|--------------------------------|
| 6 | ↔ | Engagement | October 2017* | Wider network do not feel their concerns are being heard, particularly at board level | 3 | 4 | 12 | 6 | Channels for comments/complaints through NBN forum and support email address | 2 | 3 | 6 | <ul style="list-style-type: none"> Stakeholder Group to work in parallel with board implemented Faster and more transparent feedback being provided for issues with the NBN Atlas Clear timescales for development work and bug fixing implementation of complaints procedure | Board | Ongoing |
| 7 | ↔ | Engagement | October 2017* *Engagement risk split into 3 in October 2017 | New audiences not being engaged | 3 | 4 | 12 | 6 | Targetted engagement with construction bodies and ecological consultants | 2 | 3 | 6 | <ul style="list-style-type: none"> Broader public engagement included in Comms strategy Promote benefits of NBN to Natural Capital and Offsetting processes Publish and promote case studies for use of data from the NBN | Board | Ongoing |
| 8 | ↑ | Technology | July 2018 | Not keeping pace with technological advances, insufficient investment in technology and development of NBN Atlas | 3 | 3 | 9 | 6 | Involvement with international Atlas development community Support from CSIRO | 3 | 3 | 9 | <ul style="list-style-type: none"> Continued involvement with international community of Atlas developers Continued support and involvement from/with CSIRO Continued surveillance of other relevant technology Development of NBN Technical Strategy | CEO | Ongoing |